



Accessibility Community of Practice

Annual Interagency Accessibility Forum

*Ensuring accessibility is
a business imperative*

October 7-8, 2019



**“We need to make every
single thing accessible
to every single person
with a disability.”**

Stevie Wonder

American singer, songwriter,
musician, and record producer

February 15, 2016

58th Annual Grammy Awards
Los Angeles, California

Welcome to the 2019 Interagency Accessibility Forum (IAAF).

IAAF is held annually in celebration of National Disability Employment Awareness Month (NDEAM), coordinated by the U.S. Department of Labor's (DOL's) Office of Disability Employment Policy (ODEP). IAAF proudly supports the 2019 NDEAM theme—*The Right Talent, Right Now* — by focusing on ensuring accessibility is a business imperative.

To realize the full potential of the workforce, the federal government's information and communications technology (ICT) must create an accessible customer experience for all. The standards enacted by the 21st Century Integrated Digital Experience Act (21st Century IDEA) continue to advance the government towards this potential, and IAAF strives to be both inspirational and motivational in support of this focus.

Our featured speakers include the Honorable Tony Coelho, the primary sponsor of the Americans with Disabilities Act, a former House Majority Whip, and a lifelong disabilities rights advocate. His keynote address will set the tone for our two-day agenda, which includes discussions led by those on the forefront of accessibility in the federal, private, academic, and nonprofit sectors.

IAAF is sponsored by the Federal Chief Information Officer Council's Accessibility Community of Practice (ACOP) and co-hosted by the General Services Administration (GSA) and the U.S. Department of Health and Human Services (HHS).

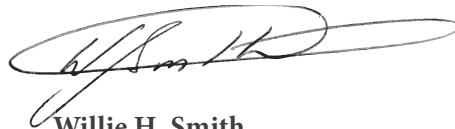
We are honored to co-chair ACOP, and celebrate the progress advancing the accessibility of ICT within the federal government. ACOP looks forward to reaching new milestones in the future.

Thank you for attending. We encourage you to engage in today's topics, joining the discussions, asking questions, and sharing your knowledge.



Craig B. Luigart

Co-Chair, Accessibility Community of Practice
Federal CIO Council



Willie H. Smith

Co-Chair, Accessibility Community of Practice
Federal CIO Council

PROGRAM DAY 1 / MONDAY, OCTOBER 7

8:00 – 9:00 A.M. | Great Hall Arrival and Registration

9:00 – 9:15 A.M. | Great Hall Overview

Welcome and National Anthem*

José Arrieta, Chief Information Officer, HHS Office of the Secretary, U.S. Department of Health and Human Services (HHS)

9:15 – 9:45 A.M. | Great Hall Keynote Address

The Right Talent, Right Now

Jennifer Sheehy, Deputy Assistant Secretary, Office of Disability Employment Policy (ODEP), U.S. Department of Labor (DOL)

Introduction by Willie H. Smith

“The Right Talent, Right Now”—the 2019 NDEAM theme—emphasizes the role people with disabilities play in America’s economic success, especially in an era when historically low unemployment and global competition are creating a high demand for skilled talent. Learn how to create workforce digital equity.

9:45 – 10:15 A.M. | Great Hall Keynote Address

Accessibility is a Business Priority

James P. Gfrerer, Assistant Secretary for Information and Technology and Chief Information Officer, U.S. Department of Veterans Affairs (VA)

Introduction by Willie H. Smith

Discover how the VA ensures accessibility is a business priority for its large agency workforce and the veterans it serves, including hospitals

around the world. Hear about two of the VA’s high-priority investments, electronic health records and telemedicine, and how they will serve disabled veterans.

10:15 – 10:30 A.M. Break

10:30 – 12:00 P.M. | Great Hall General Session

Future Directions of Inclusive Technologies

Explore how artificial intelligence (AI) and emerging technologies create inclusion. Hear from academia, government, and industry on what the future holds.

Moderator:

Betsy Sirk, Information Technology and Section 508 Program Manager, National Aeronautics and Space Administration (NASA)

Panelists:

Dean Halstead, Director of Cloud, Collaboration and Accessibility, U.S. Microsoft Public Sector

Seamus McAteer, General Manager, Otter.ai

Keith Nakasone, Deputy Assistant Commissioner for Acquisition Management, IT Category, General Services Administration (GSA)

John Rochford, Director, INDEX Program, Eunice Kennedy Shriver Center, and Faculty, University of Massachusetts Medical School

Debra Ruh, Chief Executive Officer and Founder, Ruh Global Communications (RGC)

Paul Schroeder, Public Policy and Strategic Alliances, Aira Tech Corporation

Corinne Weible, Co-Director, Partnership on Employment and Accessible Technology (PEAT), U.S. Department of Labor (DOL)

12:00 – 2:00 P.M. Lunch / Exhibits

Note: Exhibits are located in the Great Hall and East Wing

Explore products and services designed to support and enhance the lives of people with disabilities. Nearly two dozen IT companies and accessibility service providers display trusted and new products and services.

2:00 – 3:00 P.M. Breakout Sessions

Session 1

Section 508 Web Testing: Trusted Tester and Configuring Automated Tools

Conference Room 305A, 3 North Corridor A

Learn the latest on Trusted Tester training and certification. Hear what it means to be a Trusted Tester and how the program supports them, including automated scan tools for web testing, understanding test results, and the ICT baselines for Section 508 conformance.

Moderator:

Michael Horton, Accessible Design and Development Advisor, Office of Government-wide Policy, General Services Administration (GSA)

Panelists:

Cynthia Clinton-Brown, Executive Director, Office of Accessible Systems and Technology, U.S. Department of Homeland Security (DHS)

Katherine Eng, Senior ICT Accessibility Specialist, U.S. Access Board

Session 2

Challenges and Successes Developing Accessibility Conformance Reports

Conference Room 405A, 4 North Corridor A

Hear the challenges of developing Accessibility Conformance Reports. Learn strategies for success, including how to consider these reports during acquisitions, and how to address the challenges in completing Voluntary Product Accessibility Templates (VPATs) and Accessibility Conformance Reports since the Section 508 refresh.

Moderator:

Brooke Aiken, Section 508 Compliance Program Manager, Federal Deposit Insurance Corporation (FDIC)

Panelists:

Antonio Hailelessie, Section 508 Specialist, Goddard Space Flight Center, National Aeronautics and Space Administration (NASA)

Chris M. Law, President, Accessibility Track Consulting LLC

Glenn Meyer, Program Director, Office of Aging and Accessibility, HP Inc.

Session 3

Panel Discussion: Disability Concerns

Conference Room 425A, 4 North Corridor A

Creating a workplace that allows talent to flourish, regardless of disability, is challenging. Learn

how to accommodate individuals with disabilities using best practices available from the U.S. Department of Labor (DOL), Federal Communications Commission (FCC), National Institutes of Health (NIH), and U.S. Department of Agriculture (USDA).

Moderator:

Yvette Gibson, Section 508 Program Training Director, Office of Government-wide Policy, General Services Administration (GSA)

Panelists:

Teresa Booher, IT Specialist, Three Blind Mice Founder, National Institutes of Health (NIH)

Michelle Clark, IT Specialist and Section 508 Team Member, U.S. Department of Agriculture (USDA)

Robert McConnell, Communications Accessibility and Policy Analyst, Federal Communications Commission (FCC)

Scott Michael Robertson, Ph.D., Policy Advisor, Office of Disability Employment Policy, U.S. Department of Labor (DOL)

3:00 – 3:45 P.M.

Exhibits / Networking

Note: Exhibits are located in the Great Hall and East Wing

Explore products and services designed to support and enhance the lives of people with disabilities. Nearly two dozen IT companies and accessibility service providers display trusted and new products and services. Network in a positive,

interactive environment to develop professional contacts.

3:45 – 4:15 P.M. | Great Hall

Keynote Address

Authentic Inclusion Drives Disruptive Innovation

Frances West, Global Strategy Advisor, former IBM Chief Accessibility Officer

Introduction by Willie H. Smith

Understand new ways that business leaders can affect sustainable and scalable change—and tap into tremendous opportunities—by viewing inclusion strategically and addressing diversity proactively.

By building inclusion into business strategies, technology infrastructure, and organizational processes, companies bring principle, purpose, and profit into alignment for sustainable talent acquisition, market expansion, and business differentiation.

4:15 – 4:30 P.M. | Great Hall

Day in Review

John Sullivan, Director, Office of Information Resources Management, and Director, Government-wide IT Accessibility Program, General Services Administration (GSA)

Notes

Agenda and presenters are subject to change without notice. Employees are responsible for travel and meal expenses, as well as supervisory approval to attend.

***National Anthem Soloist**
Dorothy Fleming Williams, Accessibility Specialist, Civil Rights Division, U.S. Department of Justice (DOJ)

PROGRAM DAY 2 / TUESDAY, OCTOBER 8

8:00 – 9:00 A.M. | Great Hall Arrival and Registration

9:00 – 9:15 A.M. | Great Hall Overview

Welcome and National Anthem*

Jessica Salmoiraghi, Associate Administrator, Office of Government-wide Policy, General Services Administration (GSA)

9:15 – 10:00 A.M. | Great Hall Keynote Address

The Americans with Disabilities Act—Then and Now

Tony Coelho, Member of the U.S. House of Representatives from California's 15th district (January 3, 1979 – June 15, 1989)

Introduction by David M. Capozzi

Congressman Coelho shares his experience sponsoring the Americans with Disabilities Act of 1990 and how living with epilepsy fueled his passion for this legislation.

10:00 – 10:15 A.M. Break

10:15 – 11:00 A.M. | Great Hall Keynote Address

Introducing Accessibility to Children at Thika Primary School for the Blind

Irene Mbari-Kirika, Founder and Executive Director, inABLE.org

Introduction by Yvette Gibson

The nonprofit inABLE.org, founded in 2009, empowers blind and visually challenged students in Kenya by delivering assistive technology. Within a decade, inABLE.org now

operates assistive technology labs in six schools for the blind, with goals of expanding to all 16 special schools for the blind in the country.

11:00 A.M. – 1:00 P.M. Lunch / Exhibits

Note: Exhibits are located in the Great Hall and East Wing

Explore products and services designed to support and enhance the lives of people with disabilities. Nearly two dozen IT companies and accessibility service providers display trusted and new products and services.

1:00 – 2:00 P.M. Breakout Sessions

Session 1

The Impact of the 21st Century Integrated Digital Experience Act (21st Century IDEA) and the U.S. Web Design System

Conference Room 325A, 3 North Corridor A

Learn how the 21st Century IDEA advances website accessibility, and what is and isn't covered.

Moderator:

Michael Horton, Accessible Design and Development Advisor, General Services Administration (GSA)

Panelists:

Ammie Farraj-Feijoo, Government-wide Coordinator, 21st Century IDEA, Technology Transformation Services, General Services Administration (GSA)

Larry Gillick, Deputy Director of Digital Strategy, U.S. Department of the Interior (DOI)

Matt Harmon, Director of Web Communications, U.S. Department of Homeland Security (DHS)

Session 2

Section 508 in the Acquisition Lifecycle

Conference Room 405A, 4 North Corridor A

Understand the process and who is involved in the Section 508 acquisition lifecycle. Find essential steps to follow to ensure acquisition of conformant ICT.

Moderator:

Timothy Creagan, Senior Accessibility Specialist, U.S. Access Board

Panelists:

Yolonda Humphrey, Program Manager and Section 508 Coordinator, Internal Revenue Service (IRS)

Betsy Sirk, Information Technology and Section 508 Program Manager, National Aeronautics and Space Administration (NASA)

John Sullivan, Director, Office of Information Resources Management, and Director, Government-wide IT Accessibility Program, General Services Administration (GSA)

Session 3

Securing Internal Support for 508 Programs

Conference Room 425A, 4 North Corridor A

Learn how to communicate the importance of Section 508 and accessibility to colleagues, and develop strategies for working with them to advance compliance.

Moderator:

Yvette Gibson, Section 508 Program Training Director, Office of Government-wide Policy, General Services Administration (GSA)

Panelists:

Nicschan Floyd, Team Lead of Management Services, Office of Accessibility Systems and Technology, U.S. Department of Homeland Security (DHS)

Pat Sheehan, Director, Section 508 Program Office, U.S. Department of Veterans Affairs (VA)

William C. Warren Jr., Management and Program Analyst, Communications, Office of the Chief Information Officer (OCIO), U.S. Department of Justice (DOJ)

Session 4

Website Accessibility, Testing, and Evaluation

Room 107 G.1 – Hubert H. Humphrey Auditorium

Discover how agencies approach testing and evaluating website accessibility, including the use of automated tools. Focus on integrating accessibility standards in ICT development lifecycles, and learn how user experience design specialists address the current standards and Web Content Accessibility Guidelines (WCAGs).

Moderator:

Shawn Garmer, 508 Program Manager, U.S. Small Business Administration (SBA)

Panelists:

Alan King, Senior Accessibility Specialist, U.S. Department of Homeland Security (DHS)

David Stenger, Senior Innovation Specialist, Technology Transformation Service, Office of Citizen Services and Innovative Technology, General Services Administration (GSA)

Mark Urban, Section 508 Coordinator and 508 Co-Chair, Centers for Disease Control and Prevention (CDC)

2:00 – 2:15 P.M.

Break

2:15 – 2:45 P.M. | Great Hall

Keynote Address

A Balancing Act: National Security and Accessibility Needs

Douglas O. Cossa, Deputy Chief Information Officer, Defense Intelligence Agency (DIA)

Introduction by Craig B. Luigart

The Intelligence Community (IC) has core values of inclusion, diversity, and equal opportunity. Learn how DIA and the IC balances national security with meeting the accessibility needs of employees and about efforts to move away from exemptions within Section 508 of the Rehabilitation Act.

2:45 – 3:00 P.M. | Great Hall

Wrap-up and Thank You

Kate Sweeney, HHS Section 508 Program Manager, Office of the Secretary (OS), U.S. Department of Health and Human Services (HHS)

John Sullivan, Director, Office of Information Resources

Management, and Director, Government-wide IT Accessibility Program, General Services Administration (GSA)

Sponsorship and Hosting

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*National Anthem Soloist

Michelle Slaughter Clark, IT Specialist and Section 508 Team Member, U.S. Department of Agriculture (USDA)

Biographies

José Arrieta

Chief Information Officer, HHS Office of the Secretary, U.S. Department of Health and Human Services (HHS)

Mr. Arrieta was appointed Chief Information Officer of HHS in May 2018. He provides leadership and oversight of a \$6.3 billion information technology (IT) portfolio. He is responsible for providing assistance and guidance on the use of technology supported business process reengineering; investment analysis; performance measurement; development and application of information systems and infrastructure; and policies to provide improved management.

Mr. Arrieta is actively engaged in the academic community as well, currently serving at the University of Virginia and Johns Hopkins University as an adjunct professor. He also serves as an advisor to the Dean of the Kogod Business School at American University.

Previously, Mr. Arrieta served as the Associate Deputy Assistant Secretary for Acquisition, the Acting Deputy Assistant Secretary for the Office of Grants and Acquisition Policy and Accountability, the Senior Procurement Official, and the Small Business Executive. Also, he served as the Director of Schedule 70 Operations with the General Services Administration (GSA), where he led the largest IT contract in the world, averaging \$15 billion annually in business volume, providing IT products and services to federal, state, and local customers.

David M. Capozzi

Executive Director, U.S. Access Board

The U.S. Access Board is the only federal agency whose mission is accessibility for people with disabilities. Mr. Capozzi is responsible for \$7 million in program expenditures and manages a staff of 26 professionals and support staff who develop accessibility guidelines for the Americans with Disabilities Act, Architectural Barriers Act, Telecommunications Act, and accessibility standards for electronic and IT under Section 508 of the Rehabilitation Act. He also is responsible for implementing the Board's Architectural Barriers Act enforcement program, along with the Board's training, technical assistance, and research.

Mr. Capozzi was previously Director of Project ACTION and Vice President of Advocacy for Easter Seals and was the National Advocacy Director for the Paralyzed Veterans of America.

Tony Coelho

Member of the U.S. House of Representatives from California's 15th district (January 3, 1979 – June 15, 1989)

Mr. Coelho served six terms in office, where he was the first Portuguese American to serve in Congress, and the first Hispanic American to attain a top-tier leadership, serving as Majority Whip (Democratic) in the 100th and 101st Congresses. The most significant piece of legislation he sponsored was the Americans with Disabilities Act of 1990, which he introduced in the House on May 9, 1989. The act was signed into law on July 26, 1990. His passion for this legislation stemmed from his experiences as an epileptic and from witnessing discriminatory behavior toward other epileptics.

Mr. Coelho remained active in the disabilities community after leaving Congress and was appointed by President Bill Clinton to serve as Chair of the President's Committee on Employment of People with Disabilities, serving from 1994 to 2001. Mr. Coelho also served as Vice Chair of the National Task Force on Employment of Adults with Disabilities. In 1998, President Clinton appointed Mr. Coelho as the United States Commissioner General at the 1998 World Expo in Portugal, and as co-chair to the U.S. Census Monitoring Board, a position he held until his appointment as general chairman of the Gore Presidential campaign.

Douglas O. Cossa

Deputy Chief Information Officer, Defense Intelligence Agency (DIA)

Mr. Cossa was selected for the Defense Intelligence Agency in June 2018 after previously serving as the Deputy Director of the Mission Integration Division (MID) in the Office of the Director of National Intelligence (ODNI) where he led the integration of collection, analysis, and information technology (IT)

capabilities to satisfy intelligence priorities, and earlier served as the Chief of the Priorities and Assessments Group (PAG), where he led the approach for developing the President's Intelligence Priorities, the National Intelligence Priorities Framework, and reforms to sensitive intelligence collection following the unauthorized disclosures in 2013. Before joining the ODNI, Mr. Cossa worked at the Science Applications International Corporation (SAIC).

James P. Gfrerer

Assistant Secretary for Information and Technology and Chief Information Officer, Office of Public and Intergovernmental Affairs, U.S. Department of Veterans Affairs (VA)

Mr. Gfrerer was nominated by President Donald J. Trump to serve as the Assistant Secretary for Information and Technology and Chief Information Officer and was confirmed by the U.S. Senate on January 2, 2019. He leads a team of more than 8,000 employees and 8,000 contractors in the Office of Information and Technology (OIT) to deliver technologies and services that improve the Veteran's experience. OIT manages an IT budget of \$4.2 billion in support of the Veterans Benefits, Veterans Health, and National Cemetery Administrations and the entire \$200 billion VA system. In this largest centralized IT program in the federal space, OIT executes the enterprise IT strategy, transforms the business, operates the network infrastructure, and secures all applications and systems.

Previously, Mr. Gfrerer served as the cybersecurity executive at Ernst & Young (EY). He and his teams assisted commercial sector clients in business process optimization, risk management, cyber risk transformation, and managed services outsourcing. He worked in numerous industry sectors including industrial products, manufacturing, aerospace and defense, and healthcare.

Before joining EY, Mr. Gfrerer was an active duty Marine Corps Officer, rising to the rank of Colonel. Throughout his 28 years of service, his assignments included specialties such as infantry, IT, training,

and cybersecurity. He served as a Marine Corps-wide System Support Officer, supervising IT and decision-support systems, migrating legacy systems to web- and micro-based applications, and developing early mobile applications. In his operational tours, he commanded at every level, including four combat tours in Kuwait, Iraq, and Haiti. His final active duty assignment was a U.S. Department of Defense (DoD) detail to the U.S. Department of State, where he was a Senior Executive in Counterterrorism Communications and a Senior Military Advisor and Cybersecurity leader for an Undersecretary.

Craig B. Luigart

Chief Health Technology Officer, U.S. Veterans Health Administration, and Co-Chair, Accessibility Community of Practice (ACOP), Federal Chief Information Officer Council

Mr. Luigart oversees the nation's largest healthcare network with an IT infrastructure for 155 medical centers and 1,030 small hospitals and community care clinics serving 230,000 people, comprising an IT investment approaching \$3 billion. As the co-chair of the Federal Chief Information Officer Council's Accessibility Community of Practice (ACOP), Mr. Luigart works to implement updated Section 508 standards. Previously Mr. Luigart served as a naval officer and aviator, and as an aerospace engineering duty officer.

Irene Mbari-Kirika

Founder and Executive Director, inABLE.org

Ms. Mbari-Kirika founded the nonprofit inABLE.org in 2009. She negotiates and develops the organization's accessibility of ICT strategy, while leading and facilitating discussions on best practices in accessibility and international nonprofit operations. She works to positively impact the lives of marginalized populations in Africa, and was awarded the Order of the 2016 Grand Warrior of Kenya.

Biographies

Jessica Salmoiraghi

Associate Administrator, Office of Government-wide Policy, General Services Administration (GSA)

Ms. Salmoiraghi began her GSA service in April 2018. Previously, she served as Director of Federal Agencies and International Programs with the American Council of Engineering Companies, where she focused on federal and international procurement issues that affected engineering firms. Ms. Salmoiraghi also served as the Director, Federal Relations and Counsel for the American Institute of Architects, where she drove advocacy and outreach efforts before the executive and legislative branches. She also led activities focused on improving federal contracting for small, medium, and large businesses.

Jennifer Sheehy

Deputy Assistant Secretary, Office of Disability Employment Policy (ODEP), U.S. Department of Labor (DOL)

Ms. Sheehy leads policy development that increases job opportunities for youth and adults with disabilities. Previously, she spent 10 years at the U.S. Department of Education in many roles, including Acting Director of the National Institute on Disability and Rehabilitation Research, Acting Deputy Commissioner of the Rehabilitation Services Administration, and Special Assistant to the Assistant Secretary of Office of Special Education and Rehabilitative Services. She joined the U.S. Department of Education from the Presidential Task Force on Employment of Adults with Disabilities, where she was Senior Policy Advisor and detailed as Associate Director in the White House Domestic Policy Council. Previously, she was Vice President of the National Organization on Disability and Director of its Chief Executive Officer (CEO) Council.

Betsy Sirk

Information Technology and Section 508 Program Manager, National Aeronautics and Space Administration (NASA)

Ms. Sirk is an Information Technology (IT) Program Manager for NASA with over 30 years of leadership experience in program, project, technical, and contract

management focused on implementing IT-based solutions to support NASA's mission and the Federal Government. She is the Information and Communication Technology Accessibility (Section 508) Program Manager for the NASA Goddard Space Flight Center and the Co-Chairperson of the Chief Information Officer/Chief Acquisition Officer Council's Accessibility Community of Practice Industry Outreach effort. Ms. Sirk also leads government-wide strategic sourcing efforts for workstations and mobility solutions. Ms. Sirk has received numerous NASA and Federal awards for program management and leadership. She graduated Summa Cum Laude from the University of Maryland with a Bachelors degree in Psychology and holds a Masters Degree with Distinction in Computer Science and Management Information Systems from the George Washington University.

Willie H. Smith

Senior Procurement Executive, U.S. Department of Transportation (DOT), and Co-Chair, Accessibility Community of Practice (ACOP), Federal Chief Information Officer Council

Mr. Smith officially assumed the responsibilities of Senior Procurement Executive for the U.S. Department of Transportation (DOT) in October 2010. He is responsible for the management direction of all DOT procurement systems and programs, encompassing implementation of the full range of procurement policies, regulations, and standards. Previously Mr. Smith served as Director, Office of Acquisition Management for the Federal Highway Administration (FHWA), where he oversaw the full range of greater than one billion dollars of annual procurement services performed by the Office of Acquisition Management, including the development of FHWA procurement policy, planning, and procurement programs; the recruitment and development of potential contracting sources; and the provision of the supply items required for the daily operation of the FHWA technical offices.

Before joining DOT, Mr. Smith served as a Senior Program Analyst in the Office of the Under Secretary

of Defense for Acquisition, Technology, and Logistics, providing acquisition management oversight for Major Defense Acquisition Programs for the U.S. Departments of Air Force, Army, and Navy. He promoted coordination, integration, and mutual understanding within the U.S. Department of Defense (DoD), between Defense agencies and other federal agencies, and with International Cooperative Programs and Allied Nations.

John Sullivan

Director, Office of Information Resources Management, and Director, Government-wide IT Accessibility Program, General Services Administration (GSA)

Mr. Sullivan's responsibilities include leading the Government-wide IT Accessibility (Section 508) program, the DotGov program, and the Data Center and Cloud Optimization Initiative (DCCOI) program management office. He serves as a co-chair of the Federal CIO Council's Accessibility Community of Practice Vendor and Outreach Committee and leads GSA's efforts to provide technical assistance to agencies in implementing Section 508 programs.

Mr. Sullivan has 30 years of public service spanning the Environmental Protection Agency (EPA), the Office of Management and Budget (OMB), and GSA. He spent many years building enterprise architecture programs and information integration initiatives across levels of government. In 2012, he earned a lifetime achievement award in Enterprise Architecture from the FEAC Institute. In 2006, Mr. Sullivan was selected for and completed the Federal Executive Institute Leadership in Democratic Society Program. In 2012, he earned a lifetime achievement award in Enterprise Architecture from the FEAC Institute.

In 2006, Mr. Sullivan was selected for and completed the Federal Executive Institute Leadership in Democratic Society Program.

Kate Sweeney

HHS Section 508 Program Manager, U.S. Department of Health and Human Services (HHS)

Ms. Sweeney coordinates and reports Section 508 activities across 11 Operating Divisions (OpDivs) that comprise HHS. This includes developing departmental policies, process, and procedures; providing guidance and support to IT project teams on the application of Section 508 requirements; managing a help desk to serve the HHS Office of the Secretary (OS), including testing, training, and remediation services; co-chairing the HHS Section 508 Operations Board; and conducting process improvement activities to provide better services and resources to employees. She leads the HHS Section 508 Operations Board annual action plan with a focus on providing better Section 508 training opportunities, updating the HHS Acquisition Regulation (HHSAR), improving the complaint process, and providing more relevant information for HHS staff requiring assistive technology.

Previously, Ms. Sweeney served in the HHS Office of the Chief Information Officer's (OCIO's) Continuous Improvement division, recommending process improvements through quality management methodologies, including a proposal to save OCIO \$35,650 per year (29% savings), 320 resource hours (35% savings), eight resources (50% savings), and reduce carry over time by 68%.

Frances West

Global Strategy Advisor, FrancesWestCo

Frances West is an internationally recognized thought leader, author, speaker, and strategy advisor. She is known for her work in innovation, technology, and business transformation. Ms. West is the founder of FrancesWestCo, a global strategy advisory company, working with organizations to operationalize digital inclusion as a business and technology imperative. She has held many global executive positions in marketing, sales, strategic partner management, and research, and she served as IBM's first Chief Accessibility Officer.

Exhibitors

Exhibits are located in the Great Hall and East Wing.

Explore products and services designed to support and enhance the lives of people with disabilities.

AccessibilityOz

228 E 45th Street, Suite 9E
New York, NY 10017
accessibilityoz.com

Agilitech Solutions LLC

76 Feather Falls Court
Clayton, NC 27527
agilitechsolutions.com

Appligent Document Solutions

22 E Baltimore Avenue
Lansdowne, PA 19050
appligent.com

AudioEye, Inc.

5210 E Williams Circle, Suite 750
Tucson, AZ 85711
audioeye.com

Braille Works

941 Darby Lake Street
Seffner, FL 33584
brailleworks.com

CommonLook

1600 Wilson Boulevard #1010
Arlington, VA 22209
commonlook.com

EqualWeb

equalweb.com

Equidox by Onix

18519 Detroit Avenue
Lakewood, OH 44107
equidox.co

Esri

380 New York Street
Redlands, CA 92373-8100
esri.com

Federal Communication Commission (FCC) | MITRE Corporation

445 12th Street SW
Washington, DC 20554
www.fcc.gov

MITRE Corporation

*7515 Colshire Drive
McLean, VA 22102-7539
mitre.org*

Foxit Software

41841 Albrae Street
Fremont, CA 94538
foxitsoftware.com

General Services Administration (GSA)

1800 F Street NW
Washington, DC 20006
section508.gov

HP Inc.

1600 N Beauregard Street
Alexandria, VA 22311
hp.com

Integration Technologies Group

2745 Hartland Road
Falls Church, VA 22043
accessibilityproducts.net

Loro, Co.

Harvard Innovation Lab
125 Western Avenue
Boston, MA 02134
loro.xyz

New Editions Consulting, Inc.

103 W Broad Street #400
Falls Church, VA 22046
neweditions.net

Open Access Technologies

4 Main Street
Hollis, NH 03049
openacesstech.com

OpenText Corporation

275 Frank Tompa Drive
Waterloo, ON
N2L 0A1
Canada
opentext.com

PubCom

7417 Holly Avenue
Takoma Park, MD 20912
pubcom.com

Rio Global Inc.

3104 Lord Baltimore Drive #207
Windsor Mill, MD 21244
rioglobal.io

The Paciello Group

17757 US 19 North, Suite 560
Clearwater, FL 33764
paciellogroup.com

U.S. Government Publishing Office (GPO)

732 North Capitol Street NW
Washington, DC 20401
gpo.gov

Exhibitors subject to change
without notice.

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Acknowledgments

The following features were made possible by contributions to the 2019 Interagency Accessibility Forum.

Generous donations are essential to the success of IAAF. Support for this year's forum was provided from several federal organizations, cultivating a growing awareness that accessibility is a business imperative. Thank you!



Federal CIO Council

Attendee badges and lanyards, closed captioning, interpreters.



U.S. Department of Justice

Printed programs and communications.



U.S. Department of Labor

Braille programs.



U.S. Health and Human Service

Hospitality and venue.

Thank you

To all keynote speakers; breakout session moderators and panelists; attendees; IAAF volunteers; exhibitors; and the national anthem soloists.

Restaurants

The following HHS cafeteria, Federal Center SW, and L'Enfant Plaza dining options are provided for convenience. Restaurant availability and menus are subject to change without notice and are not guaranteed by IAAF.

HHS CAFÉ BY CORPORATE CHEFS, INC.

Located inside the U.S. Department of Health and Human Services (HHS) on the 8th floor

200 Independence Avenue SW
Delicatessen, grill, healthy balance selections, hot entrées, oven fresh pizza

FEDERAL CENTER SW AREA

2 Sisters Deli

400 C Street SW
New York sandwiches, breakfast wraps
Approximately a four-minute walk (0.2 mile) via C Street SW

21st Amendment Bar and Grill

Located inside the Holiday Inn Washington-Capitol
550 C Street SW
American
Approximately a six-minute walk (0.3 mile) via C Street SW

Capitol Bistro

Located inside the Holiday Inn Washington-Capitol
550 C Street SW
Lunch buffet, full-service à la carte
Approximately a six-minute walk (0.3 mile) via C Street SW

Cosmo Cafe

600 Maryland Avenue SW #115W
International selections, salad bar, sandwiches
Approximately a 10-minute walk (0.4 mile) via Independence Avenue SW

McDonald's

400 C Street SW
Burgers, fries, and shakes
Approximately a four-minute walk (0.2 mile) via C Street SW

Mitsitam Native Foods Cafe

Located inside the National Museum of the American Indian
Independence Avenue SW and 4th Street Southwest

Gourmet Native American cuisine
Approximately a five-minute walk (443 feet) via 3rd Street SW and Maryland Avenue SW

Pavilion Café at the Sculpture Garden

Located inside the National Gallery Sculpture Garden
7th Street and Constitution Avenue NW
Sandwiches, salads, pizza
Approximately a 14-minute walk (0.6 mile) via 3rd Street SW, Pennsylvania Avenue NW, and Constitution Avenue NW

Starbucks

409 3rd Street SW Suite 105
Coffee, tea, breakfast, bakery
Approximately a two-minute walk (0.1 mile) via 3rd Street SW

Pizza Autentica

300 7th Street SW
New York pizza, Italian specialties
Approximately a 10-minute walk (0.4 mile) via C Street SW

Vie De France Bakery and Café

600 Maryland Avenue SW #170W
French
Approximately a 10-minute walk (0.4 mile) via Independence Avenue SW

Quiznos

400 C Street SW
Subs, salads, soups
Approximately a four-minute walk (0.2 mile) via C Street SW

Rice Bar Capital Gallery

600 Maryland Avenue SW
Korean
Approximately a 10-minute walk (0.4 mile) via Independence Avenue SW

L'ENFANT PLAZA FOOD COURT

429 L'Enfant Plaza, SW
Approximately a 20-minute walk (0.8 mile) via C Street SW and D Street SW

Amsterdam Falafelshop

Middle Eastern, falafels, sandwiches

California Tortilla

Burritos, tacos, and sides

Charley's Philly Steaks

Sandwiches, gourmet fries, salads

Church's Chicken

Fried chicken, sandwiches, sides

Five Guys

Burgers, hot dogs, sandwiches, fries

Maizal South American Street Food

Tapas, churros, rice bowls

Mamma Ilardo's Pizzeria

Pizza, calzones

Moe's Southwest Grill

Burritos, tacos, quesadillas, nachos

Panda Express

Chinese

Panera Bread

Sandwiches, salads, soups, entrées

Pho Express

Vietnamese soup

Potbelly Sandwich Works

Sandwiches, soup, salads

Roti Mediterranean Grill

Sandwiches, bowls, salads

Sandella's Flatbread Café

Wraps, paninis, quesadillas, salads

Subway

Sandwiches

About

IAAF

Ensuring accessibility is a business imperative

The 2019 Annual Interagency Accessibility Forum (IAAF) is sponsored by the Federal Chief Information Officer Council's (Federal CIO Council's) Accessibility Community of Practice (ACOP) and hosted by the General Services Administration (GSA) and the U.S. Department of Health and Human Services (HHS).

IAAF brings together senior leadership to ensure accessibility is a business imperative and aligns the customer experience, website development, user experience (UX), and accessibility communities, in support of Section 508 of the Rehabilitation Act, and the 21st Century Integrated Digital Experience Act (21st Century IDEA).

IAAF is produced by GSA's Office of Government-wide Policy (OGP), Government-wide IT Accessibility Program. The 2019 IAAF program was produced by the U.S. Department of Justice (DOJ), Office of the Chief Information Officer's communications staff.

NDEAM

The Right Talent, Right Now

October is National Disability Employment Awareness Month (NDEAM), designed to educate Americans about issues related to disability and employment.

Originally established in 1945, Congress declared the first week in October "National Employ the Physically Handicapped Week," then removed the word "physically" in 1962 to acknowledge the employment needs and contributions of individuals with all types of disabilities. Congress expanded the week to a month in 1988, also changing the name to "National Disability Employment Awareness Month." NDEAM is led by the U.S. Department of Labor's (DOL's) Office of Disability Employment Policy (ODEP).

The U.S. Bureau of Labor Statistics reported 19.1 percent of employed Americans in 2018 have a disability.

Learn more

whatcanyoudocampaign.org/celebrate-ndeam



U.S. General Services Administration

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