The Case for Universal Design

UNIVERSAL DESIGN is the design and composition of an environment so that it can be **accessed**, **understood and used to the greatest extent possible** by all people regardless of their age, size, ability or disability.

- Centre for Excellence in Universal Design

SAVE MONEY



Universal Design costs less in the long term, as "unmet and unforeseen" user requirements can be captured in the beginning

DRIVE INNOVATION



Universal Design leads
to better, innovative
products, as
multidisciplinary
teams work together
to address unique
user requirements,
creating solutions
accessible for all

ENGAGE THE WORKFORCE



Universal Design
empowers more
employees to use and
access content,
making it easier to
attract, retain and
develop employees
with and without
disabilities



Did you know?

For every dollar spent on projects and programs, 5.1% is wasted due to poor requirements gathering*



Did you know?

By 2021, early adopter brands that redesign their websites to support visual & voice search will increase digital commerce revenue by 30%**



Did you know?

Emerging technologies
will allow 350 million people with
disabilities to enter
the workplace over the
next 10 years***

Commit to accessible IT by embracing Universal Design

Want more information? Email section.508@gsa.gov

** `Top Strategic Predictions for 2018 and Beyond: Pace Yourself, for Sanity's Sake', Gartner, 2017 *** `Maverick* Research: From Disability to Superability, Society and the Workplace Are Changing', Gartner, 2016

^{* &#}x27;Requirements Management - A Core Competency for Project and Program Success', PMI's Pulse of the Profession, 2014